

Alarm Management



Provides the capability to send user notifications

Overview

In a manufacturing environment, there are many planned tasks and unplanned issues that require the user attention. Alarm

Management provides a mechanism to send notifications about any event at any time to a user or to a group of users.

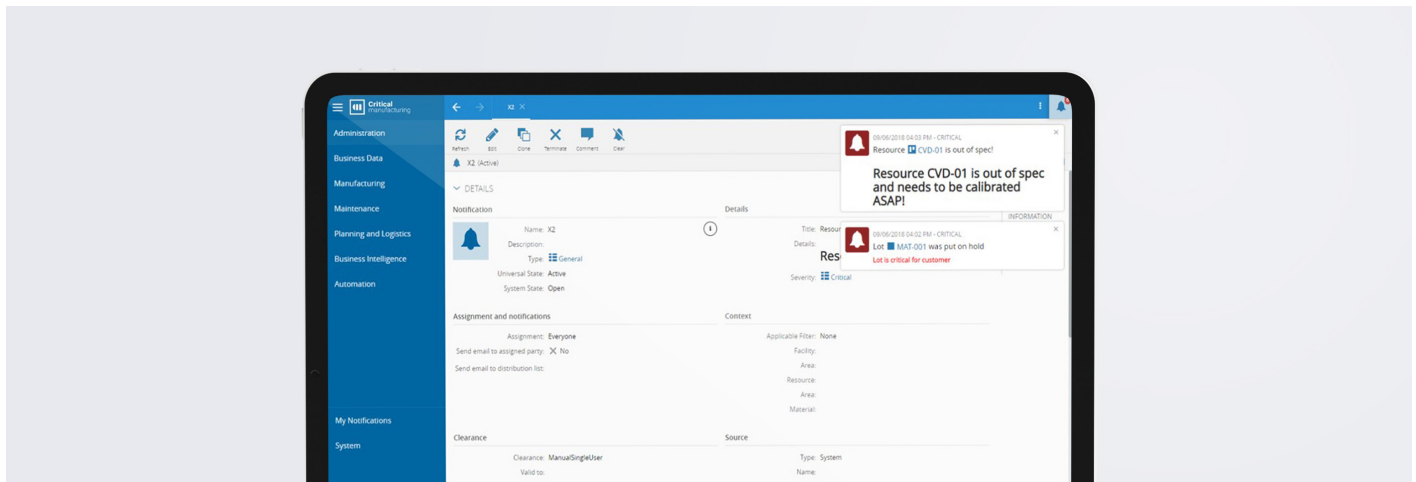


Figure 1 Alarm Management notification example

Key Features

- Support for different severity levels with different presentation look and feel.
- Provision of a dedicated user notification pane in the GUI.
- Capability to send a notification by email to a distribution list.
- Capability to include rich text information and hyperlinks to any object in the system.
- Capability to define different sets of recipients (a single Employee, a Role or Everyone).
- Provision of tracking system to capture which user has cleared which notification.
- Capability to trigger notifications based on configurable events and conditions

Benefits

- Improved visibility about problems
- Faster response to tasks and issues